Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	0	(generat$3 or creat$3 or produc$3) near6 ((online or (on adj line) or web or internet or ((web or internet) adj based)) near3 (help adj request$1))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:39
L2	2402	(generat$3 or creat$3 or produc$3) near6 ((online or (on adj line) or web or internet or ((web or internet) adj based)) near3 request$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:46
L3	16	2 same help	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:31
L4	6	2 with help	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:30
L5	2989	((online or (on adj line) or web or internet or ((web or internet) adj based)) near3 help)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 13:26
L6	86300	(generat$3 or creat$3 or produc$3) near6 request$1	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:32
L7	16	5 same 6	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:32
L8	3	5 with 6	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:33
L12	4	2 same (call adj center$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:39
L13	3	2 with (call adj center$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:40

L14	22	("5450482" | "5825869" | "5826025" | "5838313" | "5850517" | "5884032" | "5884256" | "5920621" | "5920694" | "5996002" | "5996022" | "5999965" | "6021428" | "6058163" | "6061347" | "6105055" | "6122364" | "6201948" | "6230171" | "6230172" | "6332147" | "6484156").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 11:36
L15	36	(generat$3 or creat$3 or produc$3) near6 (help adj request$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:39
L16	1	15 same (call adj center$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:56
L17	3	(help adj request$1) near6 (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:45
L18	36	5 same (call adj center$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:40
L19	19	5 with (call adj center$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:40
L20	6	("5537470" | "6016336" | "6035190" | "6046762" | "6064730" | "6081592").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 11:41
L21	2	"6185194".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:43
L22	2	("5867495" | "6026087").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 11:43

L23	19	("4747130" | "4771425" | "4866704" | "5133004" | "5327486" | "5390169" | "5526353" | "5539884" | "5553063" | "5572643" | "5583920" | "5604737" | "5608446" | "5608786" | "5610910" | "5726984" | "5742596" | "5751706" | "5764736").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 11:44
L24	6	("5537470" | "6016336" | "6035190" | "6046762" | "6064730" | "6081592").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 11:45
L25	5	(help adj request$1) same (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:46
L26	0	2 same (remote$2 near2 help)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:52
L27	8	5 same (remote$2 near2 help)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:47
L28	7	5 with (remote$2 near2 help)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:47
L29	16	("4949248" | "5077790" | "5367667" | "5404295" | "5444823" | "5526409" | "5539886" | "5621789" | "5903642" | "5924069" | "6011844" | "6115040" | "6119247" | "6144670" | "6145001" | "6151601").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 11:48
L30	1	(remote$2 near2 help) near6 (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:53
L31	171	help near6 (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:54

L32	3	(help adj request$1) near6 (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:53
L33	1	32 same (online or (on adj line) or web or internet or ((web or internet) adj based))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:54
L34	0	32 same 2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:54
L35	0	32 same 5	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:54
L36	19	31 same remote$2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:56
L37	11	31 with remote$2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:55
L38	4589	((online or (on adj line) or web or internet or ((web or internet) adj based)) near6 help)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:56
L39	56	38 same (call adj center$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:57
L40	37	38 with (call adj center$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:58
L41	5	39 same remote$2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:57

L42	2	40 with remote$2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:57
L43	6	("5537470" | "6016336" | "6035190" | "6046762" | "6064730" | "6081592").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 11:57
L44	3	(help adj request$1) near6 (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:58
L45	634	request$1 near6 (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:59
L46	26	45 same help	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 12:00
L47	15	45 with help	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:59
L48	1419	request$1 same (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:59
L49	924	request$1 with (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 12:00
L50	73	48 same help	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 12:00
L51	32	49 with help	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 12:00

L52	14	("5317741" | "5438676" | "5560014" | "5758152" | "5787431" | "5812849" | "5822580" | "5893118" | "5974428" | "6002874" | "6003042" | "6026413" | "6035303" | "6112024").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 12:00
L53	634	request$1 near6 (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 12:47
L54	26	53 same help	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 12:48
L55	15	53 with help	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 12:48
L56	3	54 same remote$2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 12:48
L57	17	("4439636" | "5265033" | "5276444" | "5353335" | "5359642" | "5511114" | "5572005" | "5577109" | "5621787" | "5661781" | "5721768" | "5749075" | "5828740" | "5909486" | "5915007" | "5915226" | "5923734").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 12:52
L58	2	(remote adj help) same (call adj center)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 12:53
L59	8	(remote adj help) same (help adj request)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 12:53
L60	15	("20010029528" | "5305195" | "5473143" | "5619558" | "5764736" | "5870724" | "5923736" | "5933811" | "6035280" | "6085177" | "6108437" | "6144944" | "6149055" | "6264560" | "6308887").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 12:53
L61	150	5 same remote$2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 12:57

L62	97	5 with remote$2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 12:57
L63	16	((online or (on adj line) or web or internet or ((web or internet) adj based)) near3 (help adj request$1))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 12:58
L64	34	("5140611" | "5268903" | "5335269" | "5384841" | "5465286" | "5469504" | "5500891" | "5657383" | "5721770" | "5724412" | "5740240" | "5764736" | "5778181" | "5793861" | "5806043" | "5815657" | "5825869" | "5838682" | "5862202" | "5884032" | "5923736" | "5958014" | "5999965" | "6021428" | "6046762" | "6064730" | "6070185" | "6094673" | "6130933" | "6188673" | "6192050" | "6295551" | "6366575" | "6625139").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 12:58
L65	12	("5526409").URPN.	USPAT	OR	OFF	2005/09/12 13:00
L67	39	("5155761" | "5185782" | "5206903" | "5268957" | "5285782" | "5311574" | "5384841" | "5533100" | "5535256" | "5590188" | "5602846" | "5625682" | "5692033" | "5742674" | "5754830" | "5761289" | "5761507" | "5778060" | "5781909" | "5793861" | "5825869" | "5826014" | "5838682" | "5884032" | "5907547" | "5926538" | "5933492" | "5954798" | "5995614" | "6035332" | "6049602" | "6049779" | "6088441" | "6130933" | "6163536" | "6192050" | "6229888" | "6421717" | "6493447").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 13:02
L68	17	("4162377" | "4191860" | "4277649" | "4567323" | "4653045" | "4932021" | "4987587" | "5062103" | "5163087" | "5185786" | "5200990" | "5267307" | "5268958" | "5283824" | "5309504" | "5309505" | "5311574").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 13:06
L69	2	("5867495" | "6026087").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 13:08
L70	48	("5621789").URPN.	USPAT	OR	OFF	2005/09/12 13:08

L71	2	("4972463" | "5144651").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 13:12
L72	12	("5526409").URPN.	USPAT	OR	OFF	2005/09/12 13:12
L73	62	("4653090" | "4723238" | "4809272" | "4837798" | "4866758" | "5029200" | "5062103" | "5097528" | "5181236" | "5206903" | "5293619" | "5333266" | "5341477" | "5392400" | "5440699" | "5448626" | "5530795" | "5537548" | "5563805" | "5572643" | "5583993" | "5583996" | "5608426" | "5608446" | "5608872" | "5623603" | "5634018" | "5649104" | "5706502" | "5742778" | "5754830" | "5765152" | "5768510" | "5778368" | "5781909" | "5802526" | "5809247" | "5815683" | "5828839" | "5844553" | "5861883" | "5862330" | "5884032" | "5907547" | "5941957" | "5944791" | "5956027" | "5958014" | "5974446" | "5991382" | "5991394" | "6031836" | "6046762" | "6064730" | "6070185" | "6108687" | "6134318" | "6151621" | "6151622" | "6181689" | "6199096" | "6212192").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 13:13
L74	23	("5311574" | "5473679" | "5479487" | "5608786" | "5619557" | "5657383" | "5699359" | "5717859" | "5724355" | "5737333" | "5751706" | "5764736" | "5768513" | "5778178" | "5793861" | "5794207" | "5796393" | "5806043" | "5838682" | "5867495" | "5884032" | "5991394" | "5995606").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 13:17
L75	2	("5546452" | "5848143").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 13:19
L76	16	("4949248" | "5077790" | "5367667" | "5404295" | "5444823" | "5526409" | "5539886" | "5621789" | "5903642" | "5924069" | "6011844" | "6115040" | "6119247" | "6144670" | "6145001" | "6151601").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 13:20

L77	15	("4901341" | "4930152" | "5103449" | "5155761" | "5179585" | "5181236" | "5199062" | "5268958" | "5297195" | "5309504" | "5309505" | "5309513" | "5311574" | "5329583" | "5537470").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 13:24
L78	4	remote$2 near3 ((online or (on adj line) or web or internet or ((web or internet) adj based)) adj help)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 13:26
L79	16	("4949248" | "5077790" | "5367667" | "5404295" | "5444823" | "5526409" | "5539886" | "5621789" | "5903642" | "5924069" | "6011844" | "6115040" | "6119247" | "6144670" | "6145001" | "6151601").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 13:27
L80	2	"5715314".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 14:31
L81	809	(call adj back) near6 time	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 14:31
L82	23	81 same (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 14:38
L83	10	81 with (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 14:32
L84	14	("5309505" | "5311574" | "5553133" | "5570419" | "5692033" | "5761289" | "5765033" | "5793861" | "5903877" | "5905793" | "5920621" | "5926539" | "6002760" | "6044146").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 14:33
L85	15	(prefer$4 or desir$4 or cho$4) near6 ((call adj back) near2 time)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 14:45
L86	0	85 same (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 14:35

L87	16	("4626836" | "4783800" | "5113380" | "5136581" | "5185782" | "5289531" | "5408518" | "5434908" | "5483587" | "5483588" | "5546449" | "5559875" | "5619555" | "5664063" | "5668863" | "5719928").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 14:37
L88	8	("5838682" | "6031904" | "6091808" | "6130933" | "6259774" | "6269336" | "6282281" | "6385646").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 14:41
L89	20	((call adj back) near2 time) same (prefer$4 or desir$4)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 14:48
L90	10	((call adj back) near2 time) with (prefer$4 or desir$4)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 14:42
L91	44	(prefer$4 or desir$4 or cho$4) same ((call adj back) near2 time)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 14:46
L92	26	(prefer$4 or desir$4 or cho$4) with ((call adj back) near2 time)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 14:47
L93	122185	(call ajd back) near6 time	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 14:48
L94	748	93 same ((user$1 or customer$1) near6 (prefer$4 or desir$4))	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 14:50
L95	56	(enter$3 or select$3 or cho$4) near6 ((call adj back) near3 time)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:03
L96	34	95 same (user$1 or customer$1)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:07
L97	30	95 with (user$1 or customer$1)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 14:50
L98	12	("5065315" | "5072383" | "5077666" | "5517405" | "5583758" | "5713350" | "5715451" | "5724580" | "5794208" | "5823948" | "5834253" | "5842175").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 14:52
L99	159	(enter$3 or select$3 or cho$4) same ((call adj back) near3 time)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:03
L100	243	(enter$3 or select$3 or cho$4 or request$3) same ((call adj back) near3 time)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:03

L101	140	(enter$3 or select$3 or cho$4 or request$3) with ((call adj back) near3 time)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:34
L102	104	100 same (user$1 or customer$1)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:04
L103	53	101 with (user$1 or customer$1)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:05
L104	5	(request adj form) same ((call adj back) near6 time)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:06
L105	42	form same ((call adj back) near6 time)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:06
L106	83	(form$1 or entr$3) same ((call adj back) near6 time)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:07
L107	45	(form$1 or entr$3) with ((call adj back) near6 time)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:07
L108	45	106 same (user$1 or customer$1)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:07
L109	11	107 with (user$1 or customer$1)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:07
L110	20	("5046088" | "5206903" | "5309513" | "5361353" | "5506898" | "5550966" | "5561711" | "5576951" | "5576954" | "5592542" | "5592543" | "5594791" | "5684870" | "5721770" | "5793861" | "5825869" | "5828747" | "5831665" | "5832059" | "5915012").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:08
L111	4	("3989899" | "5185782" | "5343518" | "5436965").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:11
L112	23	100 same (field$1 or entr$3)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:35
L113	8	101 with (field$1 or entr$3)	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/12 15:35
S1	2	"5884032".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/12 11:26

S2	2	"6311231".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 10:03
S3	0	((call$3 near3 center) and (remote$2 near6 (computer$1 or ((personal adj computer$1) or PC$1) or (computer adj system$1))) and help and (IP near2 address$2) and server$1).clm.	US-PGPUB	OR	OFF	2005/09/08 16:01
S4	26	((call$3 near3 center) and (remote$2 near6 (computer$1 or ((personal adj computer$1) or PC$1) or (computer adj system$1)))).clm.	US-PGPUB	OR	OFF	2005/08/31 10:54
S5	5	S4 and (IP adj address$2)	US-PGPUB	OR	OFF	2005/08/31 10:55
S6	5	S5 and server$1	US-PGPUB	OR	OFF	2005/08/31 10:50
S7	58	((call$3 near3 center) and ((remote$2 or customer$1) near6 (computer$1 or ((personal adj computer$1) or PC$1) or (computer adj system$1)))).clm.	US-PGPUB	OR	OFF	2005/08/31 10:54
S8	11	S7 and (IP adj address$2)	US-PGPUB	OR	OFF	2005/08/31 10:55
S9	11	S8 and server$1	US-PGPUB	OR	OFF	2005/08/31 10:55
S10	9	S9 and ((web adj page$1) or (internet adj link$1) or URL$1)	US-PGPUB	OR	OFF	2005/08/31 11:02
S11	0	S10 and (help near2 request$1)	US-PGPUB	OR	OFF	2005/08/31 10:59
S12	1	S10 and help	US-PGPUB	OR	OFF	2005/08/31 10:59
S13	1	((call near2 center) and ((remote$2 or customer$1) near6 (computer$1 or desktop$1 or ((personal$1 adj computer) or PC$1) or (computer adj system$1) or workstation$1 or host$1 or node$1)) and (IP adj address) and server$1 and ((web adj (page$1 or link$1)) or URL$1)).clm.	US-PGPUB	OR	OFF	2005/08/31 11:43
S14	0	((call near2 center) and ((remote$2 or customer$1) near6 (computer$1 or desktop$1 or ((personal$1 adj computer) or PC$1) or (computer adj system$1) or workstation$1 or host$1 or node$1)) and (IP adj address) and server$1 and ((web adj (page$1 or link$1)) or URL$1) and help).clm.	US-PGPUB	OR	OFF	2005/08/31 11:13

S15	1	((call near2 center) and ((remote$2 or customer$1) near6 (computer$1 or desktop$1 or ((personal$1 adj computer) or PC$1) or (computer adj system$1) or workstation$1 or host$1 or node$1)) and (IP adj address) and (server$1 near6 ((web adj (page$1 or link$1)) or URL$1)) and request$3).clm.	US-PGPUB	OR	OFF	2005/08/31 11:44
S16	0	((call near2 center) and ((remote$2 or customer$1) near6 (computer$1 or desktop$1 or ((personal$1 adj computer) or PC$1) or (computer adj system$1) or workstation$1 or host$1 or node$1)) and (IP adj address) and (server$1 near6 ((web adj (page$1 or link$1)) or URL$1)) and request$3 and help).clm.	US-PGPUB	OR	OFF	2005/08/31 11:45
S17	225	("5884032").URPN.	USPAT	OR	OFF	2005/08/31 11:37
S18	14	S17 and ((call$3 near3 center) and (remote$2 near6 (computer$1 or ((personal adj computer$1) or PC$1) or (computer adj system$1))) and help and (IP near2 address$2) and server$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:54
S19	28	S17 and ((call near2 center) and ((remote$2 or customer$1) near6 (computer$1 or desktop$1 or ((personal$1 adj computer) or PC$1) or (computer adj system$1) or workstation$1 or host$1 or node$1)) and (IP adj address) and server$1 and ((web adj (page$1 or link$1)) or URL$1))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:57
S20	17	S17 and ((call near2 center) and ((remote$2 or customer$1) near6 (computer$1 or desktop$1 or ((personal$1 adj computer) or PC$1) or (computer adj system$1) or workstation$1 or host$1 or node$1)) and (IP adj address) and (server$1 near6 ((web adj (page$1 or link$1)) or URL$1)) and request$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:56
S21	9	S17 and ((call near2 center) and ((remote$2 or customer$1) near6 (computer$1 or desktop$1 or ((personal$1 adj computer) or PC$1) or (computer adj system$1) or workstation$1 or host$1 or node$1)) and (IP adj address) and (server$1 near6 ((web adj (page$1 or link$1)) or URL$1)) and request$3 and help)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:57

S22	7	(S18 or S19 or S20 or S21) and ((transmit$4 or send$3) near6 (web adj (page$1 or link$1 or URL$1)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:54
S23	0	S22 and (remote near3 help)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:52
S24	2	S22 and help	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:51
S25	10	("6311231").URPN.	USPAT	OR	OFF	2005/08/31 11:52
S26	0	S25 and (remote near3 help)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:52
S27	2	S25 and help	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:56
S28	6	S21 and ((call$3 near3 center) and (remote$2 near6 (computer$1 or ((personal adj computer$1) or PC$1) or (computer adj system$1))) and help and (IP near2 address$2) and server$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:54
S29	9	S21 and ((call near2 center) and ((remote$2 or customer$1) near6 (computer$1 or desktop$1 or ((personal$1 adj computer) or PC$1) or (computer adj system$1) or workstation$1 or host$1 or node$1)) and (IP adj address) and (server$1 near6 ((web adj (page$1 or link$1)) or URL$1)) and request$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:54
S30	9	S21 and ((call near2 center) and ((remote$2 or customer$1) near6 (computer$1 or desktop$1 or ((personal$1 adj computer) or PC$1) or (computer adj system$1) or workstation$1 or host$1 or node$1)) and (IP adj address) and (server$1 near6 ((web adj (page$1 or link$1)) or URL$1)) and request$3 and help)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:54

S31	9	S21 and ((call near2 center) and ((remote$2 or customer$1) near6 (computer$1 or desktop$1 or ((personal$1 adj computer) or PC$1) or (computer adj system$1) or workstation$1 or host$1 or node$1)) and (IP adj address) and server$1 and ((web adj (page$1 or link$1)) or URL$1))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:54
S32	1	(S28 or S29 or S30 or S31) and ((transmit$4 or send$3) near6 (web adj (page$1 or link$1 or URL$1 or (Uniform Resource Locator))))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:55
S33	1	S32 and help	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:56
S34	19	S17 and ((call near2 center) and ((remote$2 or customer$1) near6 (computer$1 or desktop$1 or ((personal$1 adj computer) or PC$1) or (computer adj system$1) or workstation$1 or host$1 or node$1)) and (IP adj address) and (server$1 near6 ((web adj (page$1 or link$1)) or URL$1 or (Uniform Resource Locator$1))) and request$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:56
S35	11	S17 and ((call near2 center) and ((remote$2 or customer$1) near6 (computer$1 or desktop$1 or ((personal$1 adj computer) or PC$1) or (computer adj system$1) or workstation$1 or host$1 or node$1)) and (IP adj address) and (server$1 near6 ((web adj (page$1 or link$1)) or URL$1 or (Uniform Resource Locator$1))) and request$3 and help)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:57
S36	30	S17 and ((call near2 center) and ((remote$2 or customer$1) near6 (computer$1 or desktop$1 or ((personal$1 adj computer) or PC$1) or (computer adj system$1) or workstation$1 or host$1 or node$1)) and (IP adj address) and server$1 and ((web adj (page$1 or link$1)) or URL$1 or (Uniform Resource Locator$1)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:57

S37	2	(S34 or S35 or S36) and (help near6 request$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 11:58
S38	2	"20040059841"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/08/31 12:01
S39	2	"5806043".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 11:36
S40	14	"471337"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/09 14:57
S41	6	(((real adj time) or live) adj help) near6 (online or (on adj line) or internet or (web adj based))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:03
S42	6	("20020077805" | "5145376" | "5727082" | "5924108" | "6141443" | "6539116").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/08 15:44
S43	7	("20020115488" | "5894556" | "5914714" | "6023729" | "6203433" | "6322451" | "6352479").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/08 15:48
S44	1221	(online or (on adj line) or internet or (web adj based)) near2 help	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 15:57
S45	11	S44 same (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 15:51
S46	2	S44 with (call adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 15:51
S47	6	("5537470" | "6016336" | "6035190" | "6046762" | "6064730" | "6081592").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/08 15:52

S48	5	("5473676" | "5553122" | "5732078" | "5974043" | "6064653").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/08 15:56
S49	10	S44 same ((internet or IP) adj telephony)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 15:58
S50	2	S44 with ((internet or IP) adj telephony)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:01
S51	93	("4087630" | "4439636" | "4807275" | "4825130" | "4975942" | "5086457" | "5265033" | "5276444" | "5301223" | "5317628" | "5321735" | "5349636" | "5353335" | "5359642" | "5440621" | "5511114" | "5557516" | "5557539" | "5572055" | "5577100" | "5577109" | "5586173" | "5590181" | "5608778" | "5615251" | "5621787" | "5633909" | "5633919" | "5634084" | "5661781" | "5668855" | "5677955" | "5692037" | "5692132" | "5699528" | "5712908" | "5717604" | "5721768" | "5722067" | "5737395" | "5749075" | "5778313" | "5784442" | "5787403" | "5828740" | "5841966" | "5852812" | "5854975" | "5867566" | "5870473" | "5878215" | "5893076" | "5897621" | "5899982" | "5909483" | "5909486" | "5915007" | "5915226" | "5919266" | "5923734" | "5956391" | "5960069" | "5960416" | "5966429" | "5974146" | "5978775" | "6006257" | "6014636" | "6023499" | "6036086" | "6047267" | "6047284" | "6058173" | "6070185" | "6091944" | "6092053" | "6092055" | "6097939" | "6104704" | "6115714" | "6119109" | "6122632" | "6137870" | "6157823" | "6173174" | "6185198" | "6185414" | "6188751" | "6205207" | "6205433" | "6208719" | "6236851" | "6320947").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/08 16:00
S52	0	S51 and (call$3 near3 center)	US-PGPUB	OR	OFF	2005/09/08 16:01

S53	9	("5434848" | "5943657" | "5966427" | "6005925" | "6005926" | "6049531" | "6128304" | "6178510" | "6240449").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/08 16:01
S54	12	(((real adj time) or live or customer or remote) adj help) near6 (online or (on adj line) or internet or (web adj based))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:19
S55	12	(((real adj time) or live or customer or remote) adj help) near6 (online or (on adj line) or internet or ((web or IP)adj based))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:18
S56	6	("5537470" | "6016336" | "6035190" | "6046762" | "6064730" | "6081592").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/08 16:06
S57	2	"4789962".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:10
S58	2	"4969185".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:10
S59	2	"5001710".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:11
S60	2	"5155806".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:11
S61	2	"5157768".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:11
S62	2	"5361361".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:12
S63	2	"5384771".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:12

S64	2	"5428608".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:12
S65	2	"5444774".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:13
S66	2	"5479487".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:13
S67	2	"5500891".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:13
S68	2	"5535323".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:13
S69	2	"5557668".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:14
S70	2	"5563805".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:14
S71	2	"5619508".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:14
S72	2	"5694546".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:15
S73	2	"5706507".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:15

S74	2	"5884032".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:15
S75	2	"5694559".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:16
S76	2	"5754306".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:16
S77	2	"5649188".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:16
S78	2	"5631825".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:17
S79	2	"5701399".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:17
S80	29	(US-5774869-$ or US-5806043-$ or US-5884032-$ or US-6311231-$ or US-6046762-$ or US-6377570-$ or US-5974043-$ or US-6035190-$ or US-4789962-$ or US-4969185-$ or US-5001710-$ or US-5155806-$ or US-5157768-$ or US-5361361-$ or US-5384771-$ or US-5428608-$ or US-5444774-$ or US-5479487-$ or US-5500891-$ or US-5535323-$ or US-5557668-$ or US-5563805-$ or US-5619508-$ or US-5694546-$ or US-5706507-$ or US-5694559-$). did. or (US-5754306-$ or US-5649188-$ or US-5631825-$). did.	USPAT	OR	OFF	2005/09/08 16:17
S81	0	S80 and S55	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:18

S82	12	S80 and (online or (on adj line) or internet or ((web or IP) adj based))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:18
S83	4	S80 and (((real adj time) or live or customer or remote) adj help)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:21
S84	10	S82 and (IP or (internet adj protocol) or internet)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 17:15
S85	3	S83 and (IP or (internet adj protocol) or internet)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/08 16:34
S86	1888	forward$3 near6 ((web adj page$1) or (internet adj link$1) or URL$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/09 09:14
S87	8	S86 same ((encapsulat$3 or embed$4 or includ$3) near6 (IP adj address$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/09 09:20
S88	2	S86 with ((encapsulat$3 or embed$4 or includ$3) near6 (IP adj address$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/09 09:17
S89	29	(US-5774869-$ or US-5806043-$ or US-5884032-$ or US-6311231-$ or US-6046762-$ or US-6377570-$ or US-5974043-$ or US-6035190-$ or US-4789962-$ or US-4969185-$ or US-5001710-$ or US-5155806-$ or US-5157768-$ or US-5361361-$ or US-5384771-$ or US-5428608-$ or US-5444774-$ or US-5479487-$ or US-5500891-$ or US-5535323-$ or US-5557668-$ or US-5563805-$ or US-5619508-$ or US-5694546-$ or US-5706507-$ or US-5694559-$). did. or (US-5754306-$ or US-5649188-$ or US-5631825-$). did.	USPAT	OR	OFF	2005/09/09 09:18

S90	2	S86 and S89	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/09 09:18
S91	17	S86 same ((user$1 or customer$1 or client$1) near2 (IP adj address$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/09 10:16
S92	8	S86 with ((user$1 or customer$1 or client$1) near2 (IP adj address$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/09 09:43
S93	39	("5155761" | "5185782" | "5206903" | "5268957" | "5285782" | "5311574" | "5384841" | "5533100" | "5535256" | "5590188" | "5602846" | "5625682" | "5692033" | "5742674" | "5754830" | "5761289" | "5761507" | "5778060" | "5781909" | "5793861" | "5825869" | "5826014" | "5838682" | "5884032" | "5907547" | "5926538" | "5933492" | "5954798" | "5995614" | "6035332" | "6049602" | "6049779" | "6088441" | "6130933" | "6163536" | "6192050" | "6229888" | "6421717" | "6493447").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/09 09:25
S94	12	("4941089" | "5204947" | "5297249" | "5309437" | "5325362" | "5353283" | "5483652" | "5491820" | "5530852" | "5544320" | "5577209" | "5583996").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/09 09:35
S95	4	("5347632" | "5544322" | "5560008" | "5577209").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/09 09:40
S96	13	("5185860" | "5675741" | "5835720" | "5944790" | "5948055" | "5948061" | "6151631" | "6289341" | "6377987" | "6412014" | "6425007" | "6507869" | "6508710").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/09 09:51

S97	22	("5155761" | "5206903" | "5268957" | "5285782" | "5311574" | "5384841" | "5533100" | "5535256" | "5625682" | "5742674" | "5761289" | "5761507" | "5778060" | "5793861" | "5826014" | "5838682" | "5884032" | "5933492" | "5991394" | "6130933" | "6163536" | "6192050").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/09 09:54
S98	6	("5781550" | "5802320" | "5948061" | "6014698" | "6098172" | "6119162").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/09 09:59
S99	11	("5692132" | "5710887" | "5712979" | "5717860" | "5721827" | "5724424" | "5727156" | "5737619" | "5740549" | "5751956" | "5757917").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/09 10:01
S100	12	("4941089" | "5204947" | "5297249" | "5309437" | "5325362" | "5353283" | "5483652" | "5491820" | "5530852" | "5544320" | "5577209" | "5583996").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/09 10:06
S101	15	("4901341" | "4930152" | "5103449" | "5155761" | "5179585" | "5181236" | "5199062" | "5268958" | "5297195" | "5309504" | "5309505" | "5309513" | "5311574" | "5329583" | "5537470").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/09 10:09
S102	16	("4528643" | "4759063" | "4759064" | "4799156" | "4914698" | "4926480" | "4947028" | "4947430" | "4949380" | "4996711" | "5283829" | "5291554" | "5329589" | "5420926" | "5557518" | "5590197").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/09/09 10:11
S103	29	S86 same ((user$1 or customer$1 or client$1) near6 (IP adj address$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/09 10:16
S104	11	S86 with ((user$1 or customer$1 or client$1) near6 (IP adj address$2))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/09 10:19
S105	12	"663740"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/09 14:57